

Elevation Community Land Trust (ECLT): Homebuyer FAQs during COVID-19 Pandemic

Q: Is ECLT still qualifying and processing new homebuyer applications?

A: Yes, we are still accepting and processing homebuyer applications remotely! Applications can be submitted via email to info@elevationclt.org, or faxed to 17205772277@gfifax.com. Please do not email sensitive information (i.e. tax returns), we can send you a secure link to upload documents by contacting info@elevationclt.org. You can also complete the application online at our [website](#). If you have any questions, please contact a Homebuyer Manager, Mercedes Fuentes at info@elevationclt.org or (720) 822-0052.

Q: I have already submitted an application for homeownership. How have recent events affected my application status?

A: Elevation is still remotely processing completed applications received via email or online application. If you mailed in a paper application, please email: info@elevationclt.org or call (720) 822-0052 to speak with a Homebuyer Manager.

Q: Can I pay the application fee online?

A: Yes, you can pay your online application fee via [PayPal](#) to mfuentes@elevationclt.org.

Q: What happens to my ECLT application if my employment status has changed, or my employer has reduced my hours?

A: If your employment status or monthly income has changed from the time since you have submitted your application, please contact a Homebuyer Manager at info@elevationclt.org or call (720) 822-0052 to discuss options and community resources that may be able to assist you. You will also want to contact your lender to confirm your mortgage qualification and rate.

Q: Is ECLT still conducting orientation classes?

A: Yes. Orientation classes are now being held online. Find an online class and register [here](#). Upon registering (you must sign up online), a link will be provided via Zoom for you to participate in the online orientation.

Q: Is ECLT still showing homes at this time?

A: ECLT is working to make home tours available virtually via 3-D property tours. Please call the listing agent directly to inquire more about a specific property or to coordinate an in-person meeting.

Q: I was pursuing homeownership, but recent events have changed my priorities for the foreseeable future. What now?

A: People in some industries may face reduced hours and feel less certain about taking on as serious a commitment as a mortgage right now. Please contact ECLT to learn more about resources that can connect you with housing and/or financial counseling and other community services that can help you stay on track toward homeownership with us.

Q: Is affordable homeownership still a good idea, in such an uncertain time?

A: We believe affordable homeownership is more important now than ever. The community land trust model is designed to stabilize housing costs, reduce financial insecurity, build wealth for the future and get connected to your community. Contact us at info@elevationclt.org to learn how to get on the path to affordable homeownership!